

### **Antelope Valley Transit Authority Pass Policy**

Bearer of an AVTA pass is entitled to ride on any regular scheduled trips on route indicated on the face of this pass during the month specified.

Passes are not valid if altered, trimmed or mutilated. AVTA assumes no responsibility for lost, stolen, or damaged passes. No refunds will be given.

AVTA assumes no responsibility for delays, service annulments, etc. caused by weather, road/highway conditions, accidents, acts of God, etc.

Upon request, pass must be presented/surrendered to AVTA inspector or other AVTA personnel.

A monthly pass does not guarantee a ride. AVTA provides service on a first come first served basis.

Passes are not transferable.

Valid for inter-agency use in verified emergencies.

AVTA is not responsible for lost, stolen or mutilated passes.

AVTA ships your passes through First-Class Mail with the US Postal Service. AVTA assumes no responsibility for passes lost in the mail.

For your convenience, you may also request to pick-up your online pass purchase at our Main Office during regular business hours, 8am – 6pm, Monday through Saturday, and 8am – 5pm on Sunday. After you place your order, put “Hold for Pick-up” in the Comments and Additional Instructions box.