

Commuter Update

Monday, May 9, 2011

Greetings AVTA Commuters ~

AVTA has some important changes and reminders for you!

EZ Pass users please note: Fare adjustments will be implemented immediately.

We apologize for the inconvenience and short notice of this fare change. However, EZ Pass zone fares are established by the MTA Board of Directors and must be consistent throughout the County of Los Angeles. In order for AVTA to align with the county-wide EZ Pass fares, some adjustments are necessary..

These prices will go into effect on May 25 for June passes.

	FULL FARE PASS	SR. DISABLED PASS
Zone 9		
EZ Media	\$282.00	\$120.50
AVTA Fare Increase	<u>\$268.00</u>	<u>\$134.00</u>
(Decrease)	\$ 14.00	(\$ 13.50)
Zone 10		
EZ Media	\$304.00	\$130.00
AVTA Fare Increase	<u>\$286.00</u>	<u>\$143.00</u>
(Decrease)	\$ 18.00	(\$ 13.00)
Zone 11		
EZ Media	\$326.00	\$161.00
AVTA Fare Increase	<u>\$322.00</u>	<u>\$139.50</u>
(Decrease)	\$ 4.00	(\$ 21.50)

Other noteworthy items:

- 1) Our customer service department is now open until 8pm on the 25th of the month, or the first business day after the 25th if it falls on a weekend.
- 2) Monday, May 30: There will be no Commuter service on Memorial Day; regular service will be provided on Friday, May 27
- 3) New bus stop signs have been installed on all commuter routes!

New AVTA Executive Director

On April 29, the AVTA Board executed a three-year contract with Julie Austin to serve as AVTA's third executive director. Julie has been Interim Executive Director since December 2010. Before coming to the Antelope Valley, Austin served as Director of Policy and Strategic Planning with the North County Transit District in Oceanside, California, and spent several years as a transportation consultant for agencies such as LA Metro and Santa Monica's Big Blue Bus. She served as Executive Director of Foothill Transit in the San Gabriel Valley until 2003. At Foothill, Austin provided leadership and vision for the nationally recognized transit agency, which has twice been awarded the American Public Transportation Association's Outstanding Transit System award.

Julie's immediate focus is on improved customer service and accountability. Please join us in welcoming her aboard!