

Commuter Update

Antelope Valley Transit Authority

September 14, 2005

What about shelter modifications to the Palmdale Transportation Center?

AVTA has been informed by the City of Palmdale that bids to perform the shelter modifications at the new Palmdale Transportation Center are due next week. The City expects to have construction completed in November.

Modifications include construction of shelter roofs and wind screens.



ROUTE UPDATES:

Route 785 to Downtown Los Angeles

There are no pending issues on the Route 785.

Route 786 to Century City/West Los Angeles

Currently, Route 786 is operating at 53% capacity. This is a decrease in ridership. Should this trend continue we will be forced to consider moving to one run only, likely with an abbreviated route. Under this scenario the fare would be revised to reflect the change in service. We will keep the riders informed of the situation and any upcoming Board meetings where action might be considered.

Route 787 to the west San Fernando Valley

AVTA is aware of passengers not being able to board their normal bus in the morning. Historically, ridership increases this time of year however, there are additional circumstances which most of you are aware of, that are affecting this service and the decisions being made by AVTA.

Passengers who attended the August board meeting threatened to move to other services, such as vanpools, should AVTA increase our fares. Their comments were entered into the public record.

Currently the eight runs that make up Route 787 are operating, as a whole, at 77% capacity. Three of the runs are experiencing 100% capacity while earlier runs have many empty seats. We are recommending that passengers take earlier runs as the service has enough seating to accommodate its ridership.

AVTA does not intend to change the service until the affect of the fare increase is known. We have passengers stating they will be leaving our service at the same time they are demanding an increase in service.

We are prepared to add a 9th bus to this route as soon as October pass sales are concluded and the numbers indicate a need to do so.

Save \$\$ by ordering passes online

Passes now available as early as the 15th of the month

The next time you order your pass online you will notice a new look and added conveniences. AVTA has contracted with VisaNet to automatically process your credit card purchase. This system will allow us to process your pass more efficiently. It also allows us to add American Express as another credit card option and the convenience of check by phone service.

When you buy online your pass is mailed to your home and you can avoid waiting in line at the kiosk. The new system will let you purchase multiple passes with one transaction, and don't forget that fare increases will be implemented with your October bus pass. . . . you save money when you buy online!

PLEASE KEEP US INFORMED. *What issues are you experiencing?*

What could AVTA do to make your trip better, more comfortable, or more convenient?

Route: _____ Run: _____

A.M. Start Point (please circle one) LCP PTC

If you would like a follow up call, please be sure to include your name and phone number.

Name _____ Daytime Phone # _____ email address _____

FAX YOUR COMMENTS to Pam Holland, Customer Service, at 661-726-2615 or leave this form with your driver.

You may also email your comments to pholland@avta.com

